



## EXHIBITOR INTERNET INSTRUCTIONS

To access the \$49.95 (per day) service provided by Smart City and the Los Angeles Convention Center, please follow the instructions below.

This service is AVAILABLE inside the Exhibit Halls (West Hall A&B, Concourse Hall, South Hall G,H,J & K & Kentia Hall) as well as all meeting rooms.

Once you purchase this service, you may roam throughout the Los Angeles Convention Center

1. With a WIFI enabled device locate the wireless network named "Exhibitor Internet"
2. Connect to the wireless network named "Exhibitor Internet"
3. Once connected to the "Exhibitor Internet" network, open your Internet browser (eg. Internet Explorer, Mozilla etc.)
4. You will automatically be redirected to the "Exhibitor Internet" splash page, regardless of what your homepage is set to.\*
5. Currently available is a \$49.95 per day. It is a basic internet browsing service (Basic internet surfing and access to web based email services such as Yahoo, hotmail etc.) and will work with some VPN's.
6. If you're a returning user, or if you have already been assigned an account, enter the **email address you used to purchase the WiFi** in the *Login (Email)* field and your **existing password** in the *Password* field and then click **Login**.
7. If you're a new user, simply scroll down to "Need Connectivity" and click on the "BUY NOW" button.
8. The next page, STEP 1, will display the purchasing instructions Name, Email, Zip, and Number of days you wish to purchase at \$49.95 per day and password confirmation. Your email address will become your login.
9. Click on the "Next" button and you will be directed to STEP 2, a secure website where you can complete the payment and billing information. Complete all the necessary fields, and then click "Submit"
10. Your information will be verified and you will be redirected to the Instant Internet homepage, where you can begin using the Wireless service purchased.

For more information/help click on the "Learn" tab in the upper right side of the splash screen, you do not need purchase the service to access this information

**Technical support for this service is for connectivity only and does not include equipment driven issues.**

*\*If you are automatically redirected, check to see if you have <http://about:blank> or a corporate internet site set as your homepage. If you do, navigate your browser to any public site, such as <http://www.smartcity.com>, which should cause you to be redirected to the Instant Internet splash page.*

**\*\*NOTE:** Connectivity is not guaranteed for use on all wireless devices and/or if firewalls and filters are programmed to prevent inbound access.